

FERRETTI
DESIGNER
COLLECTION
est. 1972



Ferretti CASA



c. 416 704 1897 o. 305 763 2876
Collection Intl. Interiors Inc.



INSPIRATION

Elegance and luxury are brought to life in Ferretti Casa. Each piece is hand-crafted by artisans for heirloom-worthy quality and timeless appeal. Classic, refined style is paired with a soft and harmonious colour palette for a seamless introduction into any space. Intricate construction details add individuality to each piece, highlighting the exquisite craftsmanship behind every design. The collection was designed to be interchangeable, with a variety of coordinating pieces that can be easily arranged, solidifying great design and experienced scale. Following Joshua's motto, "always buy what you love and buy the best quality you can afford," Ferretti Casa is luxury that lasts a lifetime



SOFAS





CAMBRIDGE SOFA

	W	D	H	SH	SW	SD	AH	AW
SOFA	98	37	33	17.5	86.5	19.5	21.5	5.25
APARTMENT SOFA	78	37	33	17.5	68.5	19.5	21.5	5.25
LOVE SEAT	70	37	33	17.5	59.5	19.5	21.5	5.25
ARMCHAIR	33	37	33	17.5	22.5	19.5	21.5	5.25
CUSTOM SIZES AVAILABLE								



COMRI SOFA

	W	D	H	SH	SW	SD	AH	AW
SOFA	96	40	33	19	84	24	33	5
APARTMENT SOFA	76	40	33	19	66	24	33	5
LOVE SEAT	70.5	40	33	19	60.5	24	33	5
ARMCHAIR	37	40	33	19	27	24	33	5
CUSTOM SIZES AVAILABLE								



COLE SOFA

	W	D	H	SH	SW	SD	AH	AW
SOFA	86	38	34	20.5	84	24	33	7
APARTMENT SOFA	74	38	34	20.5	60	24	33	7
LOVE SEAT	62	38	34	20.5	48	24	33	7
ARMCHAIR	36.5	38	34	20.5	22.5	24	33	7
CUSTOM SIZES AVAILABLE								



CARLTON SOFA

	W	D	H	SH	SW	SD	AH	AW
SOFA	94	38	30.5	17	82	26	28.5	5.75
APARTMENT SOFA	78	38	30.5	17	67.5	26	28.5	5.75
LOVE SEAT	67	38	30.5	17	55.5	26	28.5	5.75
ARMCHAIR	39	38	30.5	17	27.5	26	28.5	5.75
CUSTOM SIZES AVAILABLE								



BERRINGTON SOFA

	W	D	H	SH	SW	SD	AH	AW
SOFA	96	37.5	33.5	19.5	84.5	22	24.5	5.25
APARTMENT SOFA	80	37.5	33.5	19.5	69.5	22	24.5	5.25
LOVE SEAT	69	37.5	33.5	19.5	58.5	22	24.5	5.25
ARMCHAIR	41	37.5	33.5	19.5	30.5	22	24.5	5.25
CUSTOM SIZES AVAILABLE								



EDINBURG SOFA

	W	D	H	SH	SW	SD	AH	AW
SOFA	82	38	34.5	20	70.5	22	26	5.5
APARTMENT SOFA	73	38	34.5	20	62	22	26	5.5
LOVE SEAT	58	38	34.5	20	47	22	26	5.5
ARMCHAIR	36	38	34.5	20	25	22	26	5.5
CUSTOM SIZES AVAILABLE								



LAURALIE SOFA

	W	D	H	SH	SW	SD	AH	AW
SOFA	80.5	33	33	20	68.5	22.5	31.5	5.5
APARTMENT SOFA	73	33	33	20	62	22.5	31.5	5.5
LOVE SEAT	59	33	33	20	48	22.5	31.5	5.5
ARMCHAIR	37	33	33	20	26	22.5	31.5	5.5
CUSTOM SIZES AVAILABLE								



PAXTON SOFA

	W	D	H	SH	SW	SD	AH	AW
SOFA	78	38	33	19	71	21.5	24.5	4
APARTMENT SOFA	69	38	33	19	61	21.5	24.5	4
LOVE SEAT	55	38	33	19	47	21.5	24.5	4
ARMCHAIR	31	38	33	19	23	21.5	24.5	4

CUSTOM SIZES AVAILABLE



RETREAT SOFA

	W	D	H	SH	SW	SD	AH	AW
SOFA	81	38	32	19.5	72	21	26	4.5
APARTMENT SOFA	69	38	32	19.5	60	21	26	4.5
LOVE SEAT	56	38	32	19.5	47	21	26	4.5
ARMCHAIR	31	38	32	19.5	22	21	26	4.5
CUSTOM SIZES AVAILABLE								



RICHMOND SOFA

	W	D	H	SH	SW	SD	AH	AW
SOFA	91	38.5	35	20	82.5	23.5	26	4
APARTMENT SOFA	75	38.5	35	20	67	23.5	26	4
LOVE SEAT	64	38.5	35	20	56	23.5	26	4
ARMCHAIR	33	38.5	35	20	25	23.5	26	4
CUSTOM SIZES AVAILABLE								



ROTHBURY SOFA

	W	D	H	SH	SW	SD	AH	AW
SOFA	84	33	31	20	70	22	31	7
APARTMENT SOFA	72	33	31	20	58	22	31	7
LOVE SEAT	64	33	31	20	50	22	31	7
ARMCHAIR	36	33	31	20	22	22	31	7
CUSTOM SIZES AVAILABLE								



WALMER SOFA

	W	D	H	SH	SW	SD	AH	AW
SOFA	99	38	39.5	19	81.5	25	24.5	8.5
APARTMENT SOFA	83	38	39.5	19	66	25	24.5	8.5
LOVE SEAT	72	38	39.5	19	55	25	24.5	8.5
ARMCHAIR	44	38	39.5	19	27	25	24.5	8.5
CUSTOM SIZES AVAILABLE								



BERRINGTON SECTIONAL

	W	D	H	SH	SW	SD	AH	AW
CORNER SOFA	106	37.5	33.5	19.5	95.5	22	24.5	5.25
CORNER SQUARE	37.5	37.5	33.5	19.5	27	22	24.5	5.25
1 ARM SOFA	91	37.5	33.5	19.5	80.5	22	24.5	5.25
1 ARM LOVE	63	37.5	33.5	19.5	52.5	22	24.5	5.25
1 AM CHAISE	34	67	33.5	19.5	23.5	22	24.5	5.25
1 ARM CHAIR	34	37.5	33.5	19.5	23.5	22	24.5	5.25

CUSTOM SIZES AVAILABLE



CARLTON SECTIONAL

	W	D	H	SH	SW	SD	AH	AW
CORNER SOFA	103	38	30.5	17	91.5	26	28.5	5.75
CORNER SQUARE	41.5	38	30.5	17	30	26	28.5	5.75
1 ARM SOFA	90	38	30.5	17	78.5	26	28.5	5.75
1 ARM LOVE	62	38	30.5	17	50.5	26	28.5	5.75
1 AM CHAISE	34	71	30.5	17	22.5	26	28.5	5.75
1 ARM CHAIR	34	38	30.5	17	22.5	26	28.5	5.75

CUSTOM SIZES AVAILABLE



COMRI SECTIONAL

	W	D	H	SH	SW	SD	AH	AW
CORNER SOFA	102	40	33	19	92	24	33	5
CORNER SQUARE	40	40	33	19	30	24	33	5
1 ARM SOFA	89	40	33	19	79	24	33	5
1 ARM LOVE	61	40	33	19	51	24	33	5
1 AM CHAISE	33	69	33	19	23	24	33	5
1 ARM CHAIR	33	40	33	19	23	24	33	5

CUSTOM SIZES AVAILABLE



ZEPHYR SECTIONAL

CUSTOM SIZES AVAILABLE



TRENTON SECTIONAL

CUSTOM SIZES AVAILABLE



BIRCH SECTIONAL

CUSTOM SIZES AVAILABLE



CRIMSON SECTIONAL

CUSTOM SIZES AVAILABLE



HAVEN SOFA

CUSTOM SIZES AVAILABLE



SPRUCE SOFA

CUSTOM SIZES AVAILABLE



SURYA SOFA

CUSTOM SIZES AVAILABLE



PRADA SOFA

CUSTOM SIZES AVAILABLE



FIONA SOFA

CUSTOM SIZES AVAILABLE



ELM CHAISE

CUSTOM SIZES AVAILABLE



AVANTI SECTIONAL

CUSTOM SIZES AVAILABLE



DORSET SOFA

	W	D	H	SH	SW	SD	AH	AW
SOFA	80	38	33	19	72	25	23	4
APARTMENT SOFA	68	38	33	19	60	25	23	4
LOVE SEAT	56	38	33	19	48	25	23	4
ARMCHAIR	32	38	33	19	24	25	23	4
CUSTOM SIZES AVAILABLE								



FITZROY SECTIONAL

CUSTOM SIZES AVAILABLE



HARRY SECTIONAL

CUSTOM SIZES AVAILABLE

OCCASIONAL
CHAIRS





ALFORD OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE

W	D	H	SH	SW	SD	AH	AW
34.5	38	34	17.5	28	24	17.5	3.5



CAMBRIDGE OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE

W	D	H	SH	SW	SD	AH	AW
33	37	33	17.5	22.5	19.5	21.5	5.25



DORSET OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE

W	D	H	SH	SW	SD	AH	AW
32	38	33	18.5	24	25	23	4



JANE OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE

W	D	H	SH	SW	SD	AH	AW
31	38	45.5	17.5	23	24.5	45.5	6



WESTHILL OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE

W	D	H	SH	SW	SD	AH	AW
30	37	39	17.5	26	20	22	2.5



CIRO OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE



ETHAN OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE



FIONA OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE



DONOVAN OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE



DEWY OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE



MAXWELL OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE



MARILYN OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE



LAURALIE OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE



MONTCLAIR OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE



PORTICO CHAIR

CUSTOM SIZES AVAILABLE

W	D	H	SH	SW	SD	AH	AW
30	34	29	18	24	20	22	3



WILTON OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE

W	D	H	SH	SW	SD	AH	AW
30	33	41.5	21.5	23.5	19	22.5	4



RAEDON OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE

	W	D	H
SIZE A	62	62	32.5
SIZE B	44	44	32.5



LUCAS OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE



AVANTI OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE



BRODERICK OCCASIONAL CHAIR

CUSTOM SIZES AVAILABLE

DINING CHAIRS AND STOOLS





ASHFORD DINING CHAIR

	W	D	H	SH	SW	SD	AH	AW
ARMCHAIR	25	26.5	36	19.5	18.5	19.5	26	3.25
SIDE CHAIR	20.5	26.5	36	19.5	20.5	19.5		

CUSTOM SIZES AVAILABLE



LONDON DINING CHAIR

	W	D	H	SH	SW	SD	AH	AW
ARMCHAIR	25.5	26.5	37.5	19.5	19	20	26	3.75
SIDE CHAIR	21.5	26.5	37.5	19.5	21.5	20		

CUSTOM SIZES AVAILABLE



HARLOW DINING CHAIR

	W	D	H	SH	SW	SD
SIDE CHAIR	25	27	38.5	19.5	22	20
CUSTOM SIZES AVAILABLE						



BARNETT STOOL

	W	D	H	SH	SW	SD
BAR STOOL	22	20	40	30	18	16.5
COUNTER STOOL	22	20	36	26	18	16.5
CUSTOM SIZES AVAILABLE						



PEMBROOKE DINING CHAIR

	W	D	H	SH	SW	SD
SIDE CHAIR	25	25	38	20	25	19
CUSTOM SIZES AVAILABLE						



BENTON STOOL

	W	D	H
BAR STOOL	18	18	30
COUNTER STOOL	18	18	26
CUSTOM SIZES AVAILABLE			



BRADLEY STOOL

	W	D	H
BAR STOOL	20	17	30
COUNTER STOOL	20	17	26
CUSTOM SIZES AVAILABLE			



COVENTRY STOOL

	W	D	H	SH
BAR STOOL	21	24	44	30
COUNTER STOOL	21	24	40	26
CUSTOM SIZES AVAILABLE				

OTTOMANS AND BENCHES





BARTON COCKTAIL OTTOMAN

CUSTOM SIZES AVAILABLE

W	D	H
46	24.5	17.5



ADELA BENCH

CUSTOM SIZES AVAILABLE

W	D	H
55	18	21.5



ADDISON BENCH

CUSTOM SIZES AVAILABLE

	W	D	H
SIZE 1	24	36	19
SIZE 2	24	48	19
SIZE 3	36	36	19
SIZE 4	36	48	19
SIZE 5	48	48	19



CARNABY CHAISE

CUSTOM SIZES AVAILABLE



NICO BENCH / OTTOMAN

CUSTOM SIZES AVAILABLE

	W	D	H
SIZE 1	24	36	19
SIZE 2	24	48	19
SIZE 3	36	36	19
SIZE 4	36	48	19
SIZE 5	48	48	19



MAVINS BENCH / OTTOMAN

CUSTOM SIZES AVAILABLE

	W	D	H
SIZE 1	24	36	19
SIZE 2	24	48	19
SIZE 3	36	36	19
SIZE 4	36	48	19
SIZE 5	48	48	19



PEMBROOKE DINING BENCH

SMALL DINING BENCH
LARGE DINING BENCH
CUSTOM SIZES AVAILABLE

W	D	H	SH	SW	SD
50	25	38	19.5	70	19.5
70	25	38	19.5	70	19.5



WALKER BENCH

CUSTOM SIZES AVAILABLE

BEDS





ARABELLA BED

	W	D	H
KING BED	84.5	88.5	70.5
KING HEADBOARD ONLY	84.5	8	70.5
QUEEN BED	65	88.5	70.5
QUEEN HEADBOARD ONLY	65	8	70.5
CUSTOM SIZES AVAILABLE			



LEDO BED

CUSTOM SIZES AVAILABLE



DRAPER BED

CUSTOM SIZES AVAILABLE



BANKS BED

CUSTOM SIZES AVAILABLE



HEATHER BED

CUSTOM SIZES AVAILABLE



PAYTON BED

CUSTOM SIZES AVAILABLE

CONSTRUCTION GENERAL FEATURES

Firstly, 100% of our production happens in North America because we are committed to outstanding craftsmanship and supporting the North American economy. Each piece is constructed by hand, using traditional techniques perfected over 25 years in furniture manufacturing which is our true signature of quality.

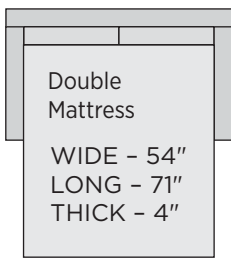


- 1. HARDWOOD FRAME:** Kiln dried solid hardwood frames are used.
- 2. SEAT SUPPORT:** Within our factory we use quality cloud comfort no sag seating support built to last and installed by hand with the utmost care. We are also one of the few factories in North America that still offers 8 way hand tied spring support if requested.
- 3. SEAT CUSHIONS:** We offer Qualux Foam, the best and longest lasting foam in the industry period. The surface softness of the material, along with its ability to firm up and keep its resiliency as it is compressed, allows “getting into” the cushion, yet there is always proper support of the body and conformity to one’s shape. In addition to the highest standard of comfort, longevity and consistency our foam is environmentally friendly being produced without CFC’s which harm the ozone layer.
- 4. BACK CUSHIONS:** Our resilient back foam is environmentally friendly, long lasting and maintains the shape for many years.
- 5. PADDED ARMS AND BACK:** The true feel test of quality. Our sofas are the only sofas with full padding on the outside arms and the back of the sofa.
- 6. DOWNBLEND TOSS CUSHIONS:** Our toss cushions are soft and fluffy using the perfect mix of feathers and fiber allowing for optimum style and comfort.
- 7. QUALITY TEXTILES AND LEATHERS:** All of our materials come from socially responsible factories and mills from around the world. All of our leathers are imported direct from Italy.
- 8. SOLID LEGS:** We make our legs here in Canada with solid wood so they won’t crack or chip.

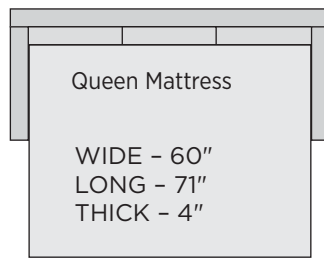
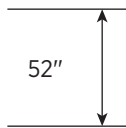
SECTIONAL COMPONENTS

Our sectionals are composed of the following pieces: an “armless” chair or sofa; a “left-arm” chaise, sofa or corner sofa; and/or a “right-arm” chaise, sofa or corner sofa. Additionally each of those variations comes in different dimensions based upon apartment sofa options as well as love seats. Each component is named by the position of the arm as **you face the piece**.

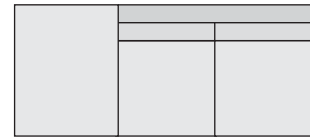
Not all styles are available in these configurations. Please check your price lists for options available. As always customized pieces are available upon request.



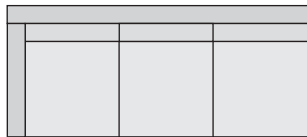
Double Apt. Sofa



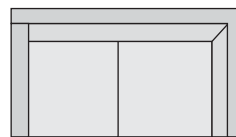
Queen Sofa



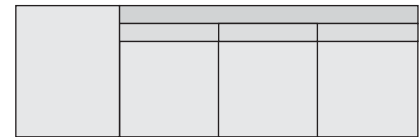
Armless Loveseat with LHF Bump



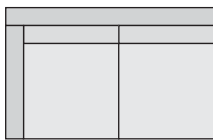
One Arm Sofa LAF



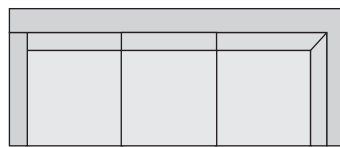
Corner Loveseat LAF



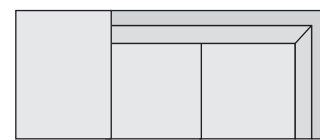
Armless Sofa with LHF Bump



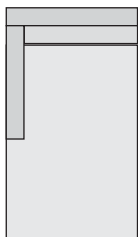
One Arm Loveseat LAF



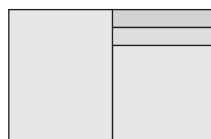
Corner Sofa LAF



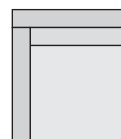
Corner Loveseat with LHF Bump



One Arm Chaise LAF



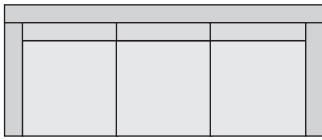
Armless Chair with LHF Bump



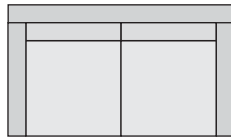
One Arm Chair LAF



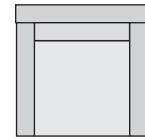
Corner Sofa with LHF Bump



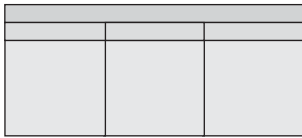
Sofa



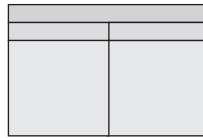
Loveseat



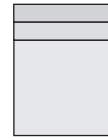
Chair



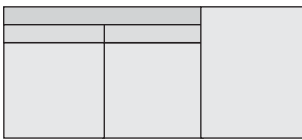
Armless Sofa



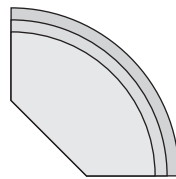
Armless Loveseat



Armless Chair



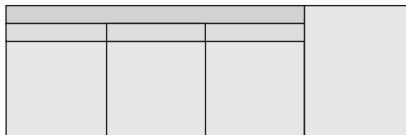
Armless Loveseat
with RHF Bump



Wedge
(Straight Front)



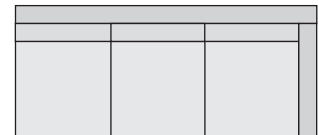
Ottoman



Armless Sofa
with RHF Bump



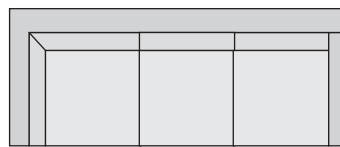
Corner Loveseat RAF



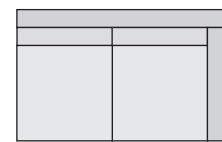
One Arm Sofa RAF



Corner Loveseat
with RHF Bump



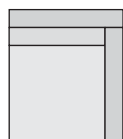
Corner Sofa RAF



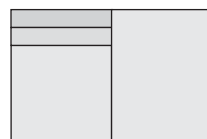
One Arm Loveseat RAF



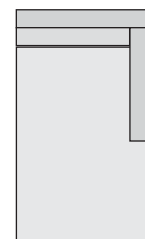
Corner Sofa
with RHF Bump



One Arm Chair RAF



Armless Chair
with RHF Bump



One Arm Chaise RAF

QUALUX FOAM

THE SYMBOL OF COMFORT CUSHIONING QUALITY FOR NEARLY 40 YEARS.

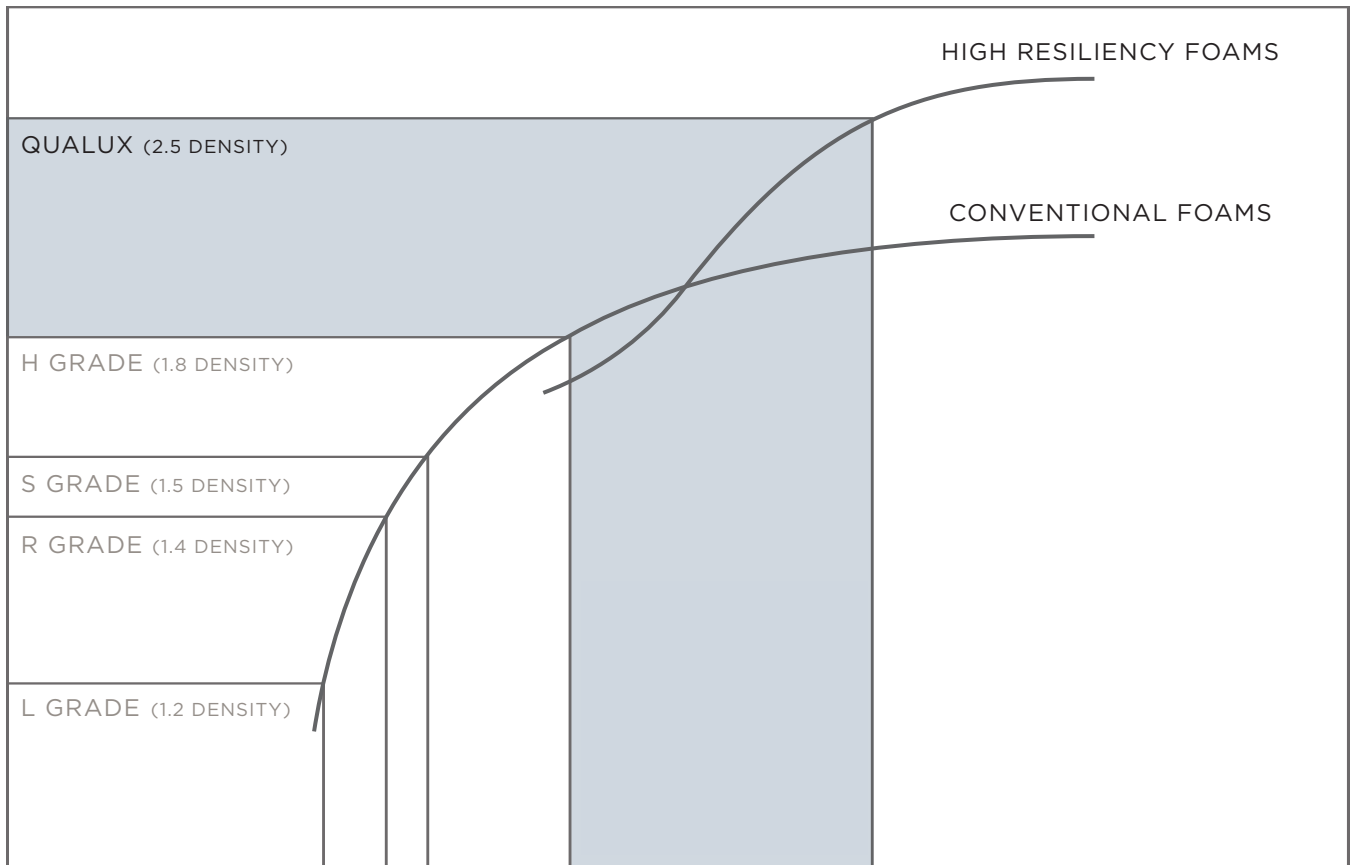
THE BEST KNOWN DESIGNER BRAND IN NORTH AMERICA

Qualux has been around for over 30 years. It is well known by designers, contractors and architects for commercial and high-end residential furniture. They have been the symbol of quality cushioning throughout the furniture industry. Qualux is a golden yellow in colour. Don't be fooled by the many imposters.

Qualux is a family of high resiliency foams that meets your demands for consistency, longevity, comfort and

support. Qualux has a soft surface, yet firms up quickly when compressed, providing proper body support in all seating applications. With the consistency of Qualux, you can be assured that each cushion will sit exactly like the next. All grades of Qualux meet current California 117 flammability standards and are produced without the use of CFC's. That makes Qualux as comfortable for the environment as they are for your customers.

PERFORMANCE OF VARIOUS URETHANE FOAMS IN RELATION TO COST



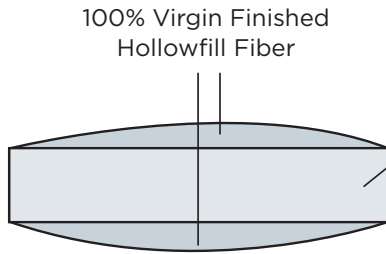
When optimum comfort, resiliency and firmness retention are desired. Qualux becomes the obvious choice.



OPTIONS AND EXTRAS

CUSHION OPTIONS

STANDARD

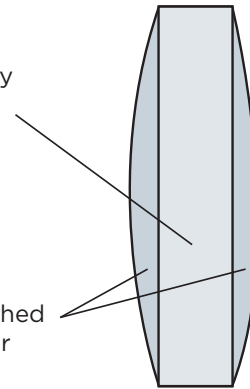


100% Virgin Finished
Hollowfill Fiber

SEAT CUSHION

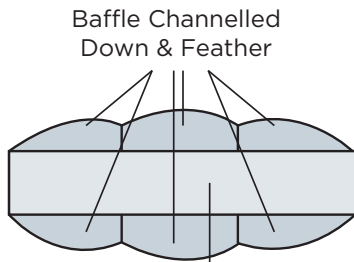
Highest Quality
Foam

100% Virgin Finished
Hollowfill Fiber



BACK CUSHION

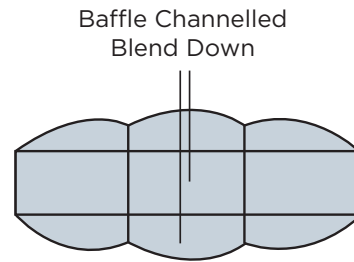
UPGRADES



Baffle Channelled
Down & Feather

Highest Quality
Foam

BLEND DOWN WRAP



Baffle Channelled
Blend Down

BLEND DOWN

FABRICS

We have 100's of fabrics to choose from in our stock program to suit the needs of the most discerning clients. From luxury silks, wools and velvets to natural linens and cottons we have choices to fit various lifestyle requirements.

Additionally CII / Ferretti Casa proudly offers textiles from the fabric suppliers listed below as part of our C.O.S. "Customers Own Selection" program. We selected the companies based on their exceptional reputations in the industry for outstanding quality and service. Benefit from our manufacturers special pricing by specifying fabric from any of the participating companies below:

Robert Allen Fabrics
Avante-Garde Master Fabrics
Fabricut Fabrics
JF Fabrics
Kravet Fabrics

C.O.M. ORDERS

- Fabric must be 54" wide and the pattern must be railroaded and require no match.
- Contact customer service for the exact quantity of fabric required for a specific item.
- The C.O.M. price is the same as the Grade 1 price which covers additional coordination requirements.

C.O.M. SHIPPING PROCEDURES

The supplier name, fabric pattern number and colour must be indicated on the purchase order as well as the following:

- Total yardage shipped and value per yard.
- Fiber contents (example: 50% Cotton, 30% Polyester, 20% Rayon)
- Width of fabric

LEATHERS

Leather is a product of nature and requires the proper care and maintenance to ensure beauty and longevity. Failure to clean leather could result in premature ageing.

FOR SPOTS AND SPILLS

- Gently wipe spots with clean cloth and lukewarm water.
- If the stain persists, use a mild soap and dry any excess moisture with a clean cloth immediately.
- Never allow spills to set.
- Never use detergents or alcohol-based products to clean spots.

Special Note: Using cleaners and conditioners not formulated for the specific type of leather, could cause direct damage and void the warranty. We recommend staying with warm water and a mild soap.

HOW TO AVOID DAMAGE TO LEATHER

- Protect your leather from scratches from cats, dogs, shoes, buckles, keys and other sharp objects.
- Do not place leather goods in direct sunlight. Take caution when placing leather furniture near windows. All natural leather may fade.
- Take care not to place your furniture less than 2 feet away from a radiator or similar heat source.
- Consult a professional if you use commercial leather cleaners, not all cleaners are recommended for all leathers.
- Leather is a skin and to prevent the leather from drying it is recommended that you use a humidifier to keep moisture levels at healthy levels.

HOW TO ORDER

PLEASE SPECIFY THE FOLLOWING

- A** Quantity required for each item
- B** Collection code
- C** Model name
- D** Dimensions if the model has size options
- E** Stain Finish
- F** Trim (nail head) colour finish if applicable
- G** Cover material name and colour (see ordering for COM if applicable)
- H** Unit price
- I** Total cost

Notes can also be added such as a tag name or delayed shipping dates if you or your clients are not able to take possession of the item until a specific date.

PRODUCT DISCLAIMER

We do our best to ensure all of our collection dimensions, colours and prices are accurate at time of press. However, due to the nature of the business, products, prices or specifications are subject to change without notice.

DIMENSIONS

All dimensions are shown in inches and as we proudly make each piece by hand the dimensions may vary + or - one inch.

FABRICS & FINISHES

All colours and materials may vary slightly from the original samples due to variance in manufacturing and die lots. CII / Ferretti Casa cannot be held responsible for slight variances but will ensure that the purchaser will be informed in advance if any variances will be significant before proceeding with construction.

LEATHER

Leather is a natural material, every hide uniquely enhanced by natural features. Wrinkles, scratches, insect bites, healed scars and other natural markings should not be considered flaws. Colour variations occur normally within a hide and from hide to hide as no two hides are alike.

FURNITURE CONFIGURATIONS

It is the responsibility of the purchaser to ensure the layout of the furniture is correct (ex. configuration of chaises on sectionals). We recommend measuring hallways, stairways, elevators and entryways before confirming orders.

SHIPPING

Unless otherwise instructed, CII / Ferretti Casa will prepay and charge freight costs to the customer on their invoice. Collect shipments can also be arranged. If you have an account number with a freight company that you would like us to use, please indicate it clearly on your purchase order.

FREIGHT CLAIMS

All merchandise is carefully inspected and packed prior to leaving our warehouse. It is the customer's responsibility to inspect the merchandise at the time of arrival and to file a claim with the freight carrier for

claims of loss or damage. Receivers should write a brief, specific description of the damage on the trucker's delivery receipt. In the event the dealer refuses to accept the merchandise and returns them to our warehouse without prior authorization all freight charges, both outbound and inbound, will be billed to the dealer.

DEFECTS

If merchandise is defective, the dealer must absolutely notify CII / Ferretti Casa within 10 days of receipt. Notification must be provided in writing with photo support taken from far away and close up sent via email to info@collectionii.com. All repairs, returns or exchanges are subject to CII / Ferretti Casa's written approval. If merchandise is shipped back and there is no damage as described in the return the goods may be subject to restocking fees, transport fees and storage fees where applicable.

STORAGE

Any orders not picked up from our warehouse within 15 days of completion notification will be considered a transfer to storage. At this time the order will be treated as delivered and storage fees will apply.

MANUFACTURING AND TRANSPORTATION DELAYS

CII / Ferretti Casa is released from any litigation if items are delayed due to strikes, shortages in supply, customs inspections, transportation accidents, fire, natural disasters, loss of life, or any other implied incidents where product may be delayed without warning. Where possible early notification will be given and an attempt to provide suitable temporary replacements will be made to meet specific opening guidelines for non-residential projects.

RETURNS

Absolutely no returns or credits will be permitted without the express consent of CII after sales department. Should a return be granted a restocking fee may apply.

